



Refund Policy

Events

If you need to cancel your participation in an event, and wish to request a refund, you must do so at least 72 hours prior to the start of the event. After that time, no refunds will be issued.

Refund requests received prior to the 72-hour cut-off will be granted, less any and all credit card or banking fees associated with the transaction. (For example, if you registered and paid with a credit card through our website store, we incurred costs from our digital payment processing provider. These will be deducted from your refund and we will mail you a check for the net amount.)

Products

Refunds will not be issued for the products we sell. ("Products" includes the downloadable digital retreats and courses offered through our website store.) If you should purchase a product that is defective in some way, we will replace it. If we are unable to provide a suitable replacement, we will issue you a credit toward future purchases.

Services

Refunds will not be issued for any of the Professional Services we offer, such as Spiritual Direction and Ministry Coaching. This is largely because these fees are not paid in advance, but are paid at the time the service is provided.

If you have any questions, please feel free to contact us.